

## Some Of The Services We Offer...

- Network Design, Setup, Implementation & Maintenance for Small & Medium Size Businesses. Setup of Company Domain, Desktops & Laptop PCs, Print / File / & Email Servers, Routers, Switches, Network Cabling, Racks, Patch Panel, Server & Desktop Rollouts, etc.
- Windows and Linux Workstation & Server Installations, Upgrades, and maintenance.
- Installation of Hyper V and VMware Servers.
- Computer & Network Monitoring Services.
- On Site & remote Network Administration and Computer Technical Support Services. (Active Directory, DHCP, DNS, TCP/IP, FTP, Drive Mappings, File & Folder Sharing, Security, Printing, etc.).
- Security Setup for Wired and Wireless Internet.
- Remote Desktop Setup and Support with VPN.
- On and Offsite Data Backup & Disaster Recovery Plans.
- Company-Wide Anti-virus and Ransomware Solutions (Symantec; McAfee; Kaspersky).
- Software and Hardware Sales.
- Desktop & Laptop System Upgrades (Memory, Hard Drives, Power Supplies, CPUs, & other devices)
- Hardware Repair & Trouble-shooting (Printer issues; Desktops; Laptops; Network Cabling; Switches; Routers, etc.).
- DSL, Cable and Other High Speed Internet Connectivity Setup and Support.
- E-mail Trouble-Shooting & Support for MS Exchange 2007/2010/2016 Server, MS Outlook, iPhone ActiveSync, etc.)
- Installations, Setup & Support for Windows Win7/10, Windows Server 2012/2016, Office 365, Adobe Suites, Accounting Software such as Simply Accounting, QuickBooks, Law Firm software such as PC Law, Divorce Mate & Conveyancer etc.

"We are highly qualified providers of quality and affordable computer and networking services for any size business, home office or organization."

"We are your *"One Stop Shop"* for your business computers, network hardware and software needs."



**Microsoft**  
**CERTIFIED**  
Professional

**CCO A+**  
CompTIA Certified



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Proud Member of...



Connecting People + Technology  CANIADA

**"LET US BRING YOUR COMPUTERS AND NETWORK BACK TO LIFE!"**



**(905) 999-7018**



- Quality computer repair and network support services at very affordable prices for small and medium size businesses, and home Offices.
- Qualified computer and network consultants and technicians.
- Onsite for weekend, weekday & after hours computer & network support services.
- Servicing the Durham and Toronto area (Toronto, Pickering, Ajax, Whitby, Oshawa and surrounding area).
- Competitive rates for small and medium size businesses.

*We sell, install & offer technical support services for these software products...and much more...*



## WHO ARE WE?

- In business since 1999.
- Providing quality computer & networking technical support services at very low competitive prices.
- We support the family of Microsoft products including Microsoft's Operating Systems Win 7/10 & server operating systems 2012/2016 Server, Exchange 2010/2016.
- We can install & support other software such as LINUX (Ubuntu, Red Hat, etc.), VMWare ESXi & Citrix XEN Server.
- 17 years of hands-on computer repair experience. 15 years of LAN/WAN networking experience.
- We service small to medium size businesses, and home offices.

## WHAT WE CAN OFFER YOU?

### SERVICES FOR CUSTOMERS

**1 . Network Consulting:** Not sure what your company's technology needs are or what the next step is for your network? Contact us and we will take you through the entire process, step-by-step and supply a detailed report.

**2 . Network Setup & Implementation:** We can setup a full domain network according to your company's specific budget, complete with domain, servers, email, web site, etc.

**3 . Wired & Wireless Router Setup:** We can setup a secure Cisco Small Business wireless router, connecting all your wireless computers, printers & other devices.

**4 . Maintenance, Repair and Upgrades:** We help to ensure that your business & home computers are always working properly with repairs & upgrades to improve performance.

**5 . Backup Procedures and Disaster Recovery Plan:** Let us setup your backup system and plan your disaster recovery procedure. We can setup automatic or manual backup procedures for all your data to external hard drives that you can secure off site.

**6 . Hardware & Software Purchases (New and Used):** Avoid the purchasing headaches using multiple vendors! We can provide you with the necessary hardware & software you need for your computers and network. We can provide quality new and used equipment to help cut cost and still provide you with reliable computers and a secure network. We sell many different brand names such as Dell, HP/Compaq, IBM/Lenovo, and Toshiba.

**7 . Proactive Computer and Network Administration:** Do not wait for a disaster to happen before you act. Let us be a part of proactive and ongoing management and monitoring of your network and computers. We can increase your productivity and decrease your downtime by using our Regular Computer and Network Maintenance Plans and our Network Monitoring Services.

**8 . Network Monitoring:** Let us monitor your network so you will be aware ahead of time of your potential critical problems before they happen. We can monitor your network and PCs at all times and let you know when they require service or if there is a hardware problem.

**9 . Documentation:** We provide our clients with detailed documentation on every service call using our "Client Service Report Forms". Our technicians will record all details on all projects and problems we troubleshoot and repair for your business network and computers.

## AFFORDABILITY!

### YES! YOU CAN AFFORD US!

We believe we can offer our clients the best competitive rates out there for this type of service. Compared to most I.T. servicing companies, we cut our clients I.T. Support cost in half. Try our services and see! Your goal is our goal. We will help you stay within your budget. Call us and get your free quote today.

### RATES AND PRICING

Please call us for our service rates and product pricing. We offer our services & products on both contract and hourly basis. Each client is different to us, with different technology needs. By calling us directly we can better understand your service requirements so that you get the best price possible for your company or organization.

- Client service agreements available to ensure that we deliver the services we said we would deliver.
- Special rates available for afterhours support appointments, available Monday through Saturday.
- Discounts available through specific affiliated memberships.



Call (905) 999 - 7018